The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-528-1530. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.mybenemax.com</u> keyword: JBI or call 1-800-528-1530 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$500 member / \$1,000 family innetwork; \$3,500 member / \$7,000 family out-of-network	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. In-network prenatal care, certain value drugs, preventive drugs; preventive care.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	Yes. For pediatric essential dental, \$50 member (no more than \$150 for three or more eligible members per family). There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
What is the out-of-pocket limit for this plan?	For medical and prescription drug benefits, \$6,350 member / \$12,700 family in-network; \$12,700 member / \$25,400 family out-of-network; and for pediatric essential dental, \$350 member (no more than \$700 for two or more eligible members per family).	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balanced-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See bluecrossma.com/findadoctor or call the member service number on your ID card for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Network Provider (You will pay the least)	u Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$30 <u>copay</u> / visit	\$30 <u>copay;</u> then 20% <u>coinsurance</u>	Deductible applies first; family or general practitioner, internist, OB/GYN physician, pediatrician, geriatric specialist, nurse midwife, limited services clinic, multi-specialty provider group or by a physician assistant or nurse practitioner designated as primary care; innetwork cost share waived for the first two diabetic PCP and / or specialist visits per calendar year; a telehealth cost share may be applicable
If you visit a health care provider's office or clinic	Specialist visit	\$30 <u>copay</u> / visit; \$30 <u>copay</u> / chiropractor & acupuncture visit	\$30 copay / visit; then 20% coinsurance; \$30 copay / chiropractor & acupuncture visit;; then 20% coinsurance	Deductible applies first; includes physician assistant or nurse practitioner designated as specialty care; in-network cost share waived for the first two diabetic PCP and / or specialist visits per calendar year; limited to 12 acupuncture visits per calendar year; a telehealth cost share may be applicable
	Preventive care/screening/immunization	No charge; <u>deductible</u> does not apply	20% <u>coinsurance;</u> <u>deductible</u> does not apply	Limited to age-based schedule and / or frequency; a telehealth cost share may be applicable. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$40 <u>copay</u>	\$40 <u>copay</u> , then 20% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>copayment</u> applies per category of test / day; <u>preauthorization</u> may be required
If you have a test	Imaging (CT/PET scans, MRIs)	\$100 <u>copay</u>	20% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>copayment</u> applies per category of test / day; <u>preauthorization</u> may be required

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="www.mybenemax.com">www.mybenemax.com</a> keyword: JBI

Common Medical Event	Services You May Need	What You Network Provider (You will pay the least)	u Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition	Generic drugs	No charge	\$20 / retail supply for low- cost generic drugs or \$90 / retail supply for other generic drugs and all charges for mail service.	Deductible applies first; up to 30-day retail (90-day mail service) supply; cost share may be
More information about prescription drug	Preferred brand drugs	No charge	\$350 / retail supply and all charges for mail service	waived for certain covered drugs and supplies; preauthorization required for certain drugs.
<u>coverage</u> is available at <u>www.bluecrossma.com/</u>	Non-preferred brand drugs	No charge	\$500 / retail supply and all charges for mail service.	
medications	Specialty drugs	No charge	Not covered	Deductible applies first; when obtained from designated specialty pharmacy; preauthorization required for certain drugs.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$150 / admission	\$150 / admission, then 20% coinsurance	<u>Deductible</u> applies first; <u>preauthorization</u> required for certain services
surgery	Physician/surgeon fees	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>preauthorization</u> required for certain services
If you need immediate	Emergency room care	\$100 / visit	\$100 / visit	In-network deductible applies first for in- network and out-of-network services; copayment waived if admitted or for observation stay
medical attention	Emergency medical transportation	No charge	No charge	In-network <u>deductible</u> applies first for in- network and out-of-network services.
	Urgent care	\$30 <u>copay</u> / visit	\$30 <u>copay</u> ; then 20% <u>coinsurance</u>	<u>Deductible</u> applies first; a telehealth cost share may be applicable
If you have a hospital	Facility fee (e.g., hospital room)	\$250 / admission	\$250 / admission, then 20% coinsurance	<u>Deductible</u> applies first; <u>preauthorization</u> required
stay	Physician/surgeon fees	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>preauthorization</u> required
If you need mental health, behavioral	Outpatient services	\$30 <u>copay</u> / visit	\$30 <u>copay</u> ; then 20% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>preauthorization</u> required for certain services; a telehealth cost share may be applicable
health, or substance abuse services	Inpatient services	\$250 / admission	\$250 / admission, then 20% coinsurance	<u>Deductible</u> applies first; <u>preauthorization</u> required for certain services.
	Office visits	No charge	20% coinsurance	Deductible applies first; cost sharing does not
If you are pregnant	Childbirth/delivery professional services	No charge	20% coinsurance	apply for in-network <u>preventive</u> services; maternity care may include tests and services

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="www.mybenemax.com">www.mybenemax.com</a> keyword: JBI

Common Medical Event	Services You May Need	What You Network Provider (You will pay the least)	u Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery facility services	\$250 / admission	\$250 / admission, then 20% coinsurance	described elsewhere in the SBC (i.e. ultrasounds); a telehealth cost share may be applicable
	Home health care	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>preauthorization</u> required
	Rehabilitation services	\$30 <u>copay</u> / visit	\$30 <u>copay</u> ; then 20% <u>coinsurance</u>	Deductible applies first; limited to 60 visits per calendar year (other than for autism, home health care, and speech therapy)
If you need help recovering or have other special health needs	Habilitation services	\$30 <u>copay</u> / visit for outpatient services; \$250 / admission for inpatient services	\$30 copay; then 20% coinsurance for outpatient services; \$250 / admission, then 20% coinsurance for inpatient services	Deductible applies first; limited to 60 visits per calendar year (other than for autism, home health care, and coverage limits); cost share and coverage limits waived foe early intervention services for eligible children; preauthorization may be required for certain services.
	Skilled nursing care	No charge	20% coinsurance	<u>Deductible</u> applies first; limited to 100 days per calendar year; <u>preauthorization</u> required
	Durable medical equipment	No charge	40% coinsurance	Deductible applies first; 20% out-of-network coinsurance for one breast pump per birth.
	Hospice services	No charge	20% coinsurance	Deductible applies first; preauthorization required for certain services
	Children's eye exam	No charge; deductible does not apply	20% coinsurance	Deductible applies first; limited to one exam every 12 months until the end of the month a member turns age 19
If your child needs dental or eye care	Children's glasses	35% <u>coinsurance</u>	55% <u>coinsurance</u>	Deductible applies first; limited to one set of prescription lenses and / or frames or contact lenses per calendar year until the end of the month a member turns age 19.
	Children's dental check-up	No charge; <u>deductible</u> does not apply	No charge	Limited to twice per calendar year until the end of the month a member turns age 19.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="www.mybenemax.com">www.mybenemax.com</a> keyword: JBI

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic Surgery

- Dental care (adult)
- Long-term care

Private-duty nursing

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion
- Acupuncture (limited to 12 visits per year)
- Bariatric surgery
- Chiropractic care
- Hearing aids (\$2,000 per ear every 36 months for members age 21 or younger)
- Infertility treatment
- Non-emergency care when traveling outside the US.
- Routine eye care adult (one exam every 24 months)
- Routine Foot Care (only for patients with systemic circulatory disease)
- Weight Loss Programs (\$150 per calendar year per policy)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is the Massachusetts Division of Insurance at 1-877-563-4467 or <a href="www.mass.gov/doi">www.mass.gov/doi</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: The Office of Patient Protection at 1-800-436-7757.

### Does this plan provide Minimum Essential Coverage? [Yes]

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? [Yes]

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **Language Access Services:**

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-262-2583 TTY 711]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-262-2583 TTY 711.]

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-262-2583 TTY 711.]

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-262-2583 TTY 711.]

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="www.mybenemax.com">www.mybenemax.com</a> keyword: JBI

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Delivery fee copay	\$0
■ Facility fee copay	\$250
■ Diagnostic tests copay	\$30

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$500	
Copayments	\$280	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions		
The total Peg would pay is	\$840	

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$500
■ Specialist visit copay	\$30
■ Primary care visit copay	\$30
■ Diagnostic tests copay	\$40

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

The total Joe would pay is

Prescription drugs

\$12,700

**Total Example Cost** 

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$500	
Copayments	\$300	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$500
■ Specialist visit copay	\$30
■ Emergency room copay	\$100
■ Ambulance services copav	\$0

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$5,600

\$820

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

<b>Total Example Cost</b>	\$2,800

### In this example, Mia would pay:

in the example, the world pay:		
Cost Sharing		
Deductibles	\$500	
Copayments	\$340	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$840	