



MASSACHUSETTS

SAVE TIME AND MONEY WITH THE MAIL ORDER WITH RETAIL CHOICE PROGRAM



The Mail Order with Retail Choice Program saves you 33% on the cost of your maintenance medications,¹ also known as long-term medications, when you switch to a 90-day supply and fill your prescription through the mail service pharmacy.

BENEFITS OF THE PROGRAM



Pay 33% less for 90-day supplies of most maintenance medications.



No additional cost for standard shipping.



No more rushing to the pharmacy.

WHAT HAPPENS IF I DON'T SWITCH?

Switching to the mail service pharmacy isn't a requirement of the program. You can opt out annually from using the mail service pharmacy by calling CVS Customer Care at 1-877-817-0477 (TTY: 711), and continue to fill your prescriptions at a retail pharmacy. **If you don't opt out, you'll be responsible for paying the full retail cost of your medications.** To give you time to switch or opt out, we'll provide coverage for your first two 30-day fills at a retail pharmacy. Just pay your regular copay. On your third fill, if you don't opt out, you'll be responsible for the full retail amount.

Questions?

If you have any questions, call CVS Customer Care at 1-877-817-0477 (TTY: 711).

¹ In most cases for eligible maintenance medications. Check plan materials for more details.

EXAMPLE OF HOW YOU CAN SAVE²

TYPE OF PRESCRIPTION	MEDICATION COPAY		
	Tier 1	Tier 2	Tier 3
30-day supply, retail pharmacy	\$15	\$30	\$50
90-day supply, mail service pharmacy	\$30	\$60	\$150

HOW TO SWITCH TO THE MAIL SERVICE PHARMACY

- 1 Download the MyBlue app, or create an account at bluecrossma.org.
- 2 Once signed in, click **Pharmacy Benefit Manager** under **My Medications**.
- 3 Go to **Start Rx Delivery by Mail** under **Prescriptions**.



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2. For illustrative purposes only, using a 3-tier plan.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).